

5 YEARS WARRANTY LETTER

For our products, we promise to you that our warranty covers as below:

1. The warranty period starts from the shipment date.
2. 5 years warranty for chair parts covers: plastic, armrest, mechanism, gas lift, base, casters.

1 year warranty for chair parts covers: upholstery, foam, finishing of the metal or plastic.
3. The warranty not includes any abnormal conditions, which results in artificial, external forces, disasters, etc.
4. The warranty not includes any custom-made products.
5. The warranty not includes any products which made from non-standard fabric provided or specified by customers.
6. Under the conditions of non-normal using from customers or out of the warranty period, the product maintenance could be charged some cost based on the actual situation.
7. Please kindly provide the relevant photos to us when causing product damages. We will response to you within 48 hours after receiving the complete damage information.

FOSHAN USUN FURNITURE COMPANY

22th-July-2023

